



## Cleaning Protocols & FAQs

### **New Updates:**

The steam room, sauna and whirlpool at our Washington Avenue club will be opened Monday, June 22<sup>nd</sup> for 15 minute timeslots. Each will be limited to 1 person at a time and reservation is required.

We have removed the requirement to reserve at the Erie Street club! Hours will remain limited at this time. You can find the modified hours above.

### **How often is equipment wiped down?**

- This is a SHARED responsibility. YOU will be responsible for wiping down each piece of equipment BEFORE and AFTER you use it. Staff will also be wiping down frequently used equipment and high touch points throughout the club.
- Members will obtain their own sanitizing spray bottle and towels to use when they checkin to the club. When you have completed your workout, you will dispose of your bottle in a special container near the front desk, where staff will then sanitize bottles before putting back into use.

### **What type of disinfecting cleaners are being used?**

The cleaners are San-O-Kleen 250 and Simple Green d Pro 3 Plus. These products have demonstrated effectiveness against viruses similar to SARS-CoV 2 on hard non-porus surfaces. Therefore, according to their manufacturers, they can be used against SARS-CoV-2.

### **What has Razor done to ensure physical distancing?**

- Weight equipment has been moved/rearranged to provide a 6 – 8 foot radius around each piece.
- All free weights have been temporarily moved to the Group Exercise Room.
- Cardio equipment is staggered and only certain pieces are “on” to ensure appropriate distance.
- Additional sanitizing stations throughout facility
- New equipment cleaning procedures for members and staff
- Additional staff to monitor and clean areas of the club
- Step n Pull manual foot door openers have been installed
- Plexiglas barrier at the front desk and group exercise studio
- Reservations are required for specific areas of the club
- We are providing guidance on how to enter and exit the facility.

**Are the pools open?**

Yes, both the lap pool and therapy pool are open. To accommodate physical distancing guidelines, one person per lane only, and a maximum of 5 people in the therapy pool at one time.

**Are the pools safe to use?**

According to the Centers for Disease Control (CDC), there is no evidence that COVID-19 can spread to people through the water used in pools. Proper operation and disinfection of pools should kill the virus that causes COVID-19.

**Are the locker rooms available?**

Yes, a limited number of lockers are available and they are spaced out in each section.

**Are the showers available?**

Yes, however, to limit touch points, **shower towels, body wash and shampoo are not available**. Please bring your own items at this time.

**Do I have to wear a face mask?**

We would encourage you to use a face mask when you enter and exit the club. You are NOT required to wear one while you are working out.

**Will employees wear face masks?**

Yes, employees will be wearing face masks.

**Will the water fountains be available for use?**

To limit touch points, all water fountains will NOT be available. Please bring your own filled water bottle.

**When will my dues billings resume?**

You were last billed on March 15<sup>th</sup> and then we were forced to close on March 17<sup>th</sup>. Since we are opening on May 18<sup>th</sup>, your dues billing will resume on June 15<sup>th</sup>.

**If I am not comfortable coming into the club yet, can I freeze my membership?**

Yes, you can freeze for no charge. We want you to come back when you feel comfortable in this setting. Please be sure to contact the Membership Department before June 10<sup>th</sup> to freeze your membership. If you are a member of Washington Avenue Club, please email Rochelle Pattengale at [rpattengale@razorsharpfit.com](mailto:rpattengale@razorsharpfit.com).

If you are a member of the Erie Street Club, please contact Amanda Neumiller at [aalby@razorsharpfit.com](mailto:aalby@razorsharpfit.com).

## **What Can You Do?**

We're all in this together and we ask that everyone take responsibility for their personal health and hygiene while also respecting the space of others.

- Stay home if you are not feeling well, have cough or a temperature
- Be conscientious of others and space yourself appropriately while in the facility
- Please wash and sanitize hands when entering and exiting the club and when moving to different areas of club
- Wipe down all equipment before and after use